7210 CD Order Form: ISO 9004 Assessment Criteria Checklist for Performance Improvement

We suggest purchasing ISO 9004 Assessment Criteria Checklist for Performance Improvement CD as a valuable tool for conducting internal and external (self and supplier) gap analysis. The CD is a comprehensive list of ISO 9004 criteria that goes beyond what was provided with the Continual Improvement Assessment e-learning class and book. The criteria are on a CD that is indexed and allows data entry in form fields aligned with each criteria. Supplemental observations can be added in an open-notes section. To purchase the CD please complete our order form.



Description: Promote on-going continual improvement by assessing your organization against mature system models to identify opportunities for improvement. Conducting a gap analysis will initiate new ideas for improvement and innovation.

The ISO 9004 Assessment Criteria Checklist deciphers some of the technical jargon to more useful and easy-to-understand terms. The criteria is in the same order and number as the ANSI/ISO/ASQ Q9004-2000 Quality management systems - Guidelines for performance improvement standard.

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